



REFUND POLICY

One Month Prior to Delegation Departure

Refund requests received up to 1 month before delegation departure will be issued a full refund minus the \$350 deposit.

30 Days or Less until Delegation Departure Date

Delegation Credit: Refund requests received with less than 1 month of departure are eligible for a delegation credit of the entire delegation fee amount less the \$350 deposit and any non-refundable expenses already incurred by Witness for Peace Solidarity Collective, such as domestic airline tickets or lodging. This delegation credit amount can be applied toward a future WFPSC delegation of your choice. This credit will be issued in the form of a written letter with the requisite accounting information from the WFPSC Delegations Organizer.

Cash Refunds: For delegates wishing to receive a cash refund, any refund request received less than 1 month before the departure of the delegation is eligible for a 50% cash refund of the full delegation fee, less the \$350 deposit, \$50 processing fee and any non-refundable expenses already incurred by WFPSC, such as domestic airline tickets or lodging.

COVID: If the delegation is canceled due to COVID by WFPSC, full refunds will be given to all delegates.

Travel delays: WFPSC cannot offer a refund to delegates that do not arrive or depart on the scheduled dates due to changes or cancellations made by airlines or other transportation companies. We encourage delegates to seek appropriate refunds directly from transportation company representatives.

Schedule changes: Due to the sensitive nature of WFPSC delegations, itineraries are subject to change. If there is domestic air travel, WFPSC will refund to delegates any funds it is able to recover whenever possible, if the itinerary is changed due to security or other safety concerns.

In case of new travel restrictions to Cuba: in case of changes in U.S. law that means the total impossibility of traveling to Cuba, refund will be given to delegates except for \$200 for vetting and recruiting work.

Note -Travel health insurance: *airline ticket from the U.S. includes travel health insurance for your stay in Cuba. If you are not traveling from the U.S, please check with your delegation leader about health insurance.*